

## **DEALS FOR YOU 2024 TERMS AND CONDITIONS**

The **COSMOTE DEALS for** YOU (DFY) offer concerns the provision of a **50% discount** to COSMOTE **landline & mobile telephony subscribers** travelling on the following vessels:

FLYING CAT 3, FLYING CAT 4, FLYING CAT 5, FLYING CAT 6, NISSOS RODOS, NISSOS SAMOS, DIAGORAS, BLUE STAR MYCONOS in the Saronic Gulf and North Aegean routes.

In the event of replacement/change of vessel due to force majeure, the offer shall also apply to the replacement vessel.

- Valid from 03.06.2024 to 31.10.2024 with the exception of the period from 19.08.2024 through 31.08.2024.
- It is available for return trips with the simultaneous booking/issuance of outbound and return tickets
  - from/to Piraeus and the Saronic Gulf/North Aegean
  - from/to Kavala and the North Aegean
  - from/to Thessaloniki and the North Aegean
- Not applicable for intermediate journeys, e.g. Chios-Mytilene-Chios.

On each issued ticket (departure and return), one of the two destinations of each ticket must necessarily be one of the following: Piraeus/Kavala/Thessaloniki.

- Valid for the following passenger seating categories:
  - Economy
  - 2-bed cabin\*
  - 4-bed cabin\*
    - Not applicable to Single, Lux, and Pet cabins.
  - Cars & motorbikes & 3- and 4-wheeled ATVs
  - \* The 2-bed and 4-bed cabins are available on the conventional vessels NISSOS SAMOS, NISSOS RODOS AND DIAGORAS

The offer is valid for the routes approved by the Ministry of Shipping and Insular Policy at any given time, with any amendments to them, as announced by the Ministry of Shipping and Insular Policy.

- The aforementioned vessels are excluded from the offer for specific nonpredetermined periods if they change their approved route to replace other vessels of Attica Group vessels.
- The offer is available via

- 1. the company's call center at 210 4199000,
- 2. the central port ticket offices
- 3. the partnered agencies throughout Greece
- 4. **the company's official website <u>www.hsw.gr</u>** and the on-line booking system, by selecting "Cosmote Deals for You", above the field with ports of departure and arrival.
- To participate in the offer, each COSMOTE subscriber must receive a unique ninedigit code (charge €0.20/code)
  - 1. either by calling 13019 from their landline
  - 2. or by sending a blank text message (SMS) to 19019
  - 3. or via the website www.cosmote.gr/dfy
  - 4. or through the My COSMOTE & What's up apps
- The offer is valid for specific periods (set out below), within which the passenger/subscriber must obtain the DFY code, which is valid for 14 days, purchase their ticket, and travel to the destination of their choice.
  - > 1<sup>st</sup> period: from 03.06.2024 to 31.07.2024
  - > 2<sup>nd</sup> period: from 01.07.2024 to 18.08.2024
  - > 3<sup>rd</sup> period: from 01.08.2024 to 18.08.2024 and from 01.09.2024 to 30.09.2024
  - > 4<sup>th</sup> period: from 01.09.2024 to 31.10.2024

The available combinations of bookings (projects) are the following:

1. Project 1: COSMOTE D4U (2A)

Includes 2 people (adults) in economy class

2. Project 2: COSMOTE D4U (2A+1V)

Includes 2 people (adults) in economy class or a 2-bed cabin and 1 car or motorbike

3. Project 3: COSMOTE D4U (4A+1V)

Includes 4 people (adults) in economy class or a 4-bed cabin and 1 car or motorbike

4. Project 4: COSMOTE D4U (2A, 2C\* +1V)

Includes 2 people (adults) +2 children up to 10 years old in a 4-bed cabin and 1 car or motorbike

- \* Children up to the age of 10 will be included in the project as they travel with a 50% discount as per the company's commercial policy. The DFY discount is not cumulative and cannot be combined with other offers.
- Each code is valid for only one project. Each project includes at least two people for the same route, on the same days and times.
- A necessary condition for purchasing the tickets of the offer is submission of the 9digit code.
- The code is redeemed when buying outbound and return tickets.
- The code remains active in case of cancellation of the reservation before the tickets are issued.
- Subscribers can redeem 2 codes per day to purchase tickets through the offer.

- The code is personal and cannot be transferred.
- Subscribers must have available the **Deals for You code** they have received by SMS on their mobile telephone for possible inspections on board vessels.
- The offer is valid for a **specific number of Deals for You codes per project,** per validity period of the offer and applies in order of priority.
- The offer tickets are individual, nominal and apply only to the selected route (same date, ship, seat) provided there is availability of seats through the offer.
- On the conventional vessels NISSOS SAMOS, NISSOS RODOS and DIAGORAS, passengers can benefit from the offer as a combination of seats, per way within the same project, e.g. departure in economy class and return in cabin.
- There is the option of upgrading seats on board the ship, provided there is availability, with issuing a different ticket and paying the fare difference.
- In case of seat upgrade, the difference between 50% of the passenger's offer ticket seat and 50% of the upgrade seat is paid for the categories of seats in which the offer is valid, subject to availability.
- In case of upgrading to a seat non-valid for the offer (Business on highspeed vessels and numbered seats/business seat/single cabin, LUX & PET on conventional vessels), the difference between 100% of the passenger's offer ticket seat and 100% of the fare of the upgrade seat is calculated.
- Tickets purchased via the offer may be cancelled based on the current policy of the BLUE STAR FERRIES JOINT VENTURE, of which HELLENIC SEAWAYS is a member, but may not be transferred to another date or converted into open date tickets.
  It will not be possible to cancel tickets individually (per project). The project tickets must be cancelled in total.
- If tickets are lost, the applicable policy shall be followed and may be found on https://shorturl.at/nApsn
- This offer is not cumulative and cannot be combined with other discounts or offers.
- Payment at the central Port Ticket Offices of Hellenic Seaways may be made in cash or by credit/debit card.
- Payment to ticket agencies collaborating with Hellenic Seaways is made in accordance with the policies of each agency.
- Tickets can be paid for via the Call Center using a credit or debit card.