



## Quality, Environmental & Energy Management Policy

By developing a Quality, Environmental & Energy Management System as per ISO 9001:2008, 14001:2004 & 50001:2011, HELLENIC SEAWAYS acknowledges its responsibilities and obligations regarding the environment, its clients and humanity in general. Therefore, the company is committed to the:

- continuous improvement in its environmental performance
- improvement of its energy efficiency
- fulfilment of the quality expectations of its clients
- prevention and abatement of pollution derived from its activities and shipping services
- compliance with the existing laws
- compliance with all the requirements resulting from its license
- the regular updating of all staff involved in quality, environmental & energy management issues

Through the development of a Quality, Environmental & Energy Management System as per ISO 9001, 14001 & 50001, referring to the activities of

- **MANAGEMENT OF A FLEET OF RO-RO PASSENGER HIGH SPEED CRAFTS, PASSENGER HIGH SPEED CRAFTS AND CONVENTIONAL RO-RO PASSENGER FERRIES FOR THE TRANSPORT OF PASSENGERS AND VEHICLES**
- **PLANNING AND DEVELOPMENT OF NEW ROUTES AND ASSOCIATED SERVICES FOR THE TRANSPORT OF PASSENGERS AND VEHICLES**
- **COMBINED SALES OF TICKETS FOR THE TRANSPORT OF PASSENGERS AND VEHICLES WITH CONVENTIONAL VESSELS AND HIGH SPEED CRAFTS AND PROVISION OF HOTEL ACCOMMODATION SERVICES**

the company defines all the environmental aspects and the energy requirements related to its activities, as well as the quality expectations of its clients, while it also implements procedures and programs aiming at the continuous improvement of its environmental performance, the improvement of its energy efficiency and the fulfilment of quality requirements, providing the resources required for the accomplishment of all of the above. The company's Quality, Environmental and Energy Policy is focused on:

- the **management** of the produced solid waste of its offices, fostering its separated collection and recycling
- the **management** of the produced liquid waste of its vessels, aiming at the elimination of the sea pollution risk
- the **conservation** of energy, by implementing a system that monitors the energy performance and the consumption of natural resources, promoting the use of environmentally friendly energy consumers & services
- **measuring** client satisfaction by establishing feedback channels that allow regular communication
- **ensuring** the purchase of energy-efficient products and services and the implementation of energy efficiency improvement plans
- the continuous **updating** and training of staff on quality, environmental protection & energy efficiency

The Company monitors the progress of the above-mentioned objectives on a regular basis, implementing a Management Review of the Quality, Environmental & Energy Management System among other measures.

The present Quality, Environmental & Energy Management Policy is published, communicated, implemented and supported by all HELLENIC SEAWAYS staff.

The CEO

Antonios Agapitos